

UPDATE OF

CDRsRetriever

v.10.0.22

CDRsRetriever

ATTENTION: Read all this information 'before' updating

For more information about our products, please contact us via:

- www.globalbhs.com
- sales@globalbhs.com

MINIMUM COMPUTER REQUIREMENTS

- Processor: Intel Core i7 or superior
- HD: 100 GB free or more
- Video: 1280x1024 or more

MINIMUM RAM MEMORY REQUIREMENTS

- 8 GB

OPERATIONAL SYSTEM REQUIREMENTS

- Operating System:
 - o Windows 10 Pro, **64-bit** (32-bit Windows is **not** supported)
 - o or Windows 11 Pro, **64-bit** (32-bit Windows is **not** supported)
 - o or Windows Server 2019, **64-bit** (32-bit Windows is **not** supported)
- Microsoft .NET Framework 3.5 (other versions may be installed, provided 3.5 is also installed)

UPDATE PASSWORD REQUIREMENT

This update will require a password at the time of installation and is free for all CDRsRetriever users who have a support contract.

Updated features will only be those that had been enabled in the current software license.

IMPORTANT REMARKS

- GlobalBHS may change the minimum requirements without notice, whenever changes and improvements in the software require it. In this way, it is important to consult this table of minimum requirements whenever you install an update of your software.
- As with any software upgrade, it is strongly recommended that you **BACKUP** the **ENTIRE** directory where the software is installed **BEFORE** you start the upgrade.
- Only continue upgrading if this computer meets these requirements otherwise your installation will stop working.

UPDATE LOG

Every update generates a text file with the log of all the events, recorded in: `\windows\system32_UpdateCDRsRetriever.txt`

DESCRIPTION OF THE CHANGES PRESENTED IN THIS VERSION

VERSION: 10.0.22

DATE: 2026-06-17

- Created checkbox to enable/disable log generation.

CHANGES ON PREVIOUS VERSIONS

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VERSION : 10.0.21

- Fixed bug that did not save file generated by UNIFY OPENScape VOICE (via SFTP) with the correct name.
- Added notice on the main screen informing, if applicable, which extensions need to be registered.

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VERSION : 10.0.20

- Implemented "PHILIPS SOPHO IS3000"
- Implemented "YEASTAR P-SERIES" (via HTTPS)

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VERSION : 10.0.19

- Implemented French as a possible language for displayed information.

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VERSION : 10.0.18

- Implemented CDRs retrieval from:
 - "UNIFY HIPATH 4000 (via SFTP)"
 - "UNIFY OPENScape BUSINESS (via HTTPS)"

FILE END
